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301, DATTANI TRADE CENTRE, CHANDAVARKAR ROAD, BORIVALI (W), MUMBAI - 400 092
TEL.: 2692 6824 • CELL : 98200 45073 / 74 • E-mail : prashant@shellcomptech.com / sameer@shellcomptech.com

CALL REPORT

No. _____

Date : 01-04-2022

Call Logged on : _____

Date : _____

Time : _____

Call Logged By : _____

Call Attended on : 01-04-2022

Date : _____

Time In : 9:00 AM Time Out : 6:00 PM

Call Attended By : Deepak

Organization Details

Name : MPV - Vaidya College of Commerce

Address : Borivali (West)

Contact Person :

Name	Designation	Department	Tel. No.	Fax No.
<u>Mr. Milind</u>				

Problem Reported (Details) : HSC IT (Exam) Visit for Computer

Problem Identified With Following Items :

MOTHERBOARD :	CPU :	RAM :	DVD RW
MONITOR	KEYBOARD :	MOUSE :	PRINTER
SPEAKERS	UPS	ROUTERS	
OTHERS ☒			

Mode of Dealing

AMC :	Call Basis	Warranty	E. Client
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PC Make _____ Model : _____ Sr. No. _____ M/C : _____

Status : _____

Problem Solved : Yes / No / Partially

Action Taken : HSC Exam Visit for Computer

Suggestions : _____

Deepak

Sign of Support Engg.

SHELL COMPTech PVT. LTD.

Milind

Sign. of Contact Person (Customer)



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CALL REPORT

Date : 31/3/2022

No. 1810

Call Logged on : _____

Call Attended on : 31/3/2022

Date : _____

Date : _____

Time : _____

Time In : 9.00 Time Out : 6.00

Call Logged By : _____

Call Attended By : Maclan

Organization Details

Name :	<u>MV S Valia College of Commerce</u>
Address :	<u>Borivali (W)</u>

Contact Person :

Name	Designation	Department	Tel. No.	Fax No.

Problem Reported (Details) : Fxm class Room For Visit

Problem Identified With Following Items :

MOTHERBOARD :	CPU :	RAM :	DVD RW
MONITOR	KEYBOARD :	MOUSE :	PRINTER
SPEAKERS	UPS	ROUTERS	
OTHERS			

Mode of Dealing

AMC : ☒	Call Basis	Warranty	E. Client
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PC Make _____ Model : _____ Sr. No. _____ M/C : _____

Status : ✓

Problem Solved : Yes / No / Partially

Action Taken : _____

Suggestions : _____

Maclan
Sign of Support Engg.

SHELL COMPTech PVT. LTD.

MB Joshi
Sign. of Contact Person (Customer)



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CALL REPORT

Date : 16/2/22

Call Logged on : _____

Date : _____

Time : _____

Call Logged By : _____

No. 1716

Call Attended on : 16/2/22

Date : _____

Time In : 9.00 Time Out : 3.00

Call Attended By : Macdon

Organization Details

Name :	<u>MKV & Valia College of Commerce</u>
Address :	<u>Borivali (W)</u>

Contact Person :

Name	Designation	Department	Tel. No.	Fax No.
<u>Mr. Milind Sir</u>				

Problem Reported (Details) : PC Re (6) Installed S.M.B.S
30 PC Installed CMOS Battery & All PC
check

Problem Identified With Following Items :

MOTHERBOARD :	CPU :	RAM :	DVD RW
MONITOR	KEYBOARD :	MOUSE :	PRINTER
SPEAKERS	UPS	ROUTERS	
OTHERS			

Mode of Dealing

AMC : ☒	Call Basis	Warranty	E. Client
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PC Make _____ Model : _____ Sr. No. _____ M/C : _____

Status : _____

Problem Solved : Yes / No / Partially All problem solve

Action Taken : _____

Suggestions : _____

Macdon
Sign of Support Engg.
SHELL COMPTECH PVT. LTD.

Macdon
Sign. of Contact Person (Customer)



SHELL COMPTECH PVT. LTD.

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CALL REPORT

Date 10-Jan-22

No. _____

Call L on: _____

Call Attended on: 10-Jan-22

Date: _____

Date: _____

Time: _____

Time In: 9:00 am Time Out: 12:05 pm

Call L ed By: _____

Call Attended By: Deepak

Org nization Details

Name	<u>MPV- Valia College of Commerce</u>
Address	<u>Borivali (W)</u>

Contact Person :

Name	Designation	Department	Tel. No.	Fax No.
<u>Mr. Milind</u>				

Problem Reported (Details) : Computer hdd - issue

New HDD Installed

Problem Identified With Following Items :

MO	BOARD :	CPU :	RAM :	DVD RW
MO		KEYBOARD :	MOUSE :	PRINTER
SPE		UPS	ROUTERS	
OT				

Mod ealing

AM	☒	Call Basis	Warranty	E. Client
----	-------------------------------------	------------	----------	-----------

PC : _____ Model : _____ Sr. No. _____ M/C : _____

Status: ☒

Problem solved : Yes / No / Partially

Action Taken : New hdd Installed. Basic soft and OS Installed.

Sug estions: _____

Deepak

Support Engg.

SHELL COMPTECH PVT. LTD.

Abhishek

Sign. of Contact Person (Customer)



SHELL COMPTECH PVT. LTD.

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CALL REPORT

No. 1416

Date: 14/12/2021

Call Logged on: _____

Date: _____

Time: _____

Call Logged By: _____

Call Attended on: 14/12/2021

Date: _____

Time In: 10.05

Time Out: 6.00

Call Attended By: Manoj

Organization Details

Name: MPV S Valia College of Commerce
Address: Borivali (W)

Contact Person:

Name	Designation	Department	Tel. No.	Fax No.
<u>Mr. Milind</u>				

Problem Reported (Details): All PC servicing & system check

Problem Identified With Following Items:

MOTHERBOARD:	CPU:	RAM:	DVD RW
MONITOR	KEYBOARD:	MOUSE:	PRINTER
SPEAKERS	UPS	ROUTERS	
OTHERS			

Mode of Dealing

AMC: ☒	Call Basis	Warranty	E. Client
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PC Make: _____ Model: _____ Sr. No. _____ M/C: _____

Status: ✓

Problem Solved: Yes / No / Partially All PC Done

Action Taken: _____

Suggestions: _____

Manoj
Sign of Support Engg.

SHELL COMPTECH PVT. LTD.

Manoj
Sign. of Contact Person (Customer)



SHELL COMPTECH PVT. LTD.

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CALL REPORT

Date: 11-Nov-21

Call Logged on: _____

Date: _____

Time: _____

Call Logged By: _____

No. _____

Call Attended on: 11-Nov-21

Date: _____

Time In: 11:30 AM Time Out: 1:00 PM

Call Attended By: Deepak

Organization Details

Name :	<u>MPV - Valda Collage of Commerce</u>
Address :	<u>Borivli (W)</u>

Contact Person :

Name	Designation	Department	Tel. No.	Fax No.
<u>Mr. Milind</u>				

Problem Reported (Details) : printer issue

Problem Identified With Following Items :

MOTHERBOARD :	CPU :	RAM :	DVD RW
MONITOR	KEYBOARD :	MOUSE :	PRINTER ☒
SPEAKERS	UPS	ROUTERS	
OTHERS			

Mode of Dealing

AMC : ☒	Call Basis	Warranty	E. Client
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PC Make _____ Model : _____ Sr. No. _____ M/C : _____

Status : _____

Problem Solved : ☒ Yes / No / Partially

Action Taken : Printer Driver Installed - solved issue.

Suggestions: _____

Sign of Support Engg.
SHELL COMPTECH PVT. LTD.

M. Son
Sign. of Contact Person (Customer)



SHELL COMPTECH PVT. LTD.

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CALL REPORT

No. 152

Date : 05-OCT-2021

Call Logged on : _____

Date : _____

Time : _____

Call Logged By : _____

Call Attended on : 05-OCT-2021

Date : _____

Time In : 12:05 AM Time Out : 2:05 PM

Call Attended By : Deepak

Organization Details

Name : MPV - Valia College of Commerce

Address : Borivli (W)

Contact Person :

Name	Designation	Department	Tel. No.	Fax No.
<u>Mr. Milind</u>				

Problem Reported (Details) : Computer power supply - issue

Problem Identified With Following Items :

MOTHERBOARD :	CPU :	RAM :	DVD RW
MONITOR	KEYBOARD :	MOUSE :	PRINTER
SPEAKERS	UPS	ROUTERS	
OTHERS			

Mode of Dealing

AMC : ☒	Call Basis	Warranty	E. Client
---	------------	----------	-----------

PC Make _____ Model : _____ Sr. No. _____ M/C : _____

Status : ☒

Problem Solved : Yes / No / Partially

Action Taken : Power supply changed solved - issue.

Suggestions : _____

Deepak

Sign of Support Engg.

SHELL COMPTECH PVT. LTD.

Deepak

Sign. of Contact Person (Customer)



SHELL COMPTECH PVT. LTD.

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CALL REPORT

No. 1140

Date : 8/9/2021

Call Logged on : _____

Date : _____

Time : _____

Call Logged By : _____

Call Attended on : 8/9/2021

Date : _____ Time Out : 3.00

Time In : 10.00
Call Attended By : Madan

Organization Details

Name : MPV Valia College of Commerce
Address : Borivali (W)

Contact Person :

Name	Designation	Department	Tel. No.	Fax No.
<u>Mr. Milind S.</u>				

Problem Reported (Details) : All PC Servicing & Check
All Part (Key Board & Mouse (Extra))

Problem Identified With Following Items :

MOTHERBOARD :	CPU :	RAM :	DVD RW
<u>MONITOR</u>	<u>KEYBOARD :</u>	<u>MOUSE :</u>	<u>PRINTER</u>
<u>SPEAKERS</u>	<u>UPS</u>	<u>ROUTERS</u>	
<u>OTHERS</u>			

Mode of Dealing

AMC :	Call Basis	Warranty	E. Client
<u>✓</u>			

PC Make _____ Model : _____ Sr. No. _____ M/C : _____

Status : _____

Problem Solved : Yes / No / Partially

Action Taken : _____

Suggestions :

Madan
Sign of Support Engg.
SHELL COMPTECH PVT. LTD.

Prashant
Sign. of Contact Person (Customer)



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CALL REPORT

Date : 22/6/2021

Call Logged on : _____

Date : _____

Time : _____

Call Logged By : _____

No. 1333

Call Attended on : 22/6/2021

Date : _____

Time In : 9.00 Time Out : 1.00

Call Attended By : madan

Organization Details

Name :	<u>MPV of Valia collage of commerce</u>
Address :	<u>Borivali (W)</u>

Contact Person :

Name	Designation	Department	Tel. No.	Fax No.
<u>Mr. Mithal S.</u>				

Problem Reported (Details) : Net problem (22) PC.

Problem Identified With Following Items :

MOTHERBOARD :	CPU :	RAM :	DVD RW
MONITOR	KEYBOARD :	MOUSE :	PRINTER
SPEAKERS	UPS	ROUTERS	
OTHERS			

Mode of Dealing

AMC : ☒	Call Basis	Warranty	E. Client
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PC Make _____ Model : _____ Sr. No. _____ M/C : _____

Status : ✓

Problem Solved : Yes / No / Partially

Action Taken : _____

Suggestions : _____

Madan
Sign of Support Engg.
SHELL COMPTECH PVT. LTD.

Madan
Sign. of Contact Person (Customer)



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CALL REPORT

Date: 18/2/2021

Call Logged on: _____

Date: _____

Time: _____

Call Logged By: _____

No. 1090

Call Attended on: 18/2/2021

Date: _____

Time In: 10:00 Time Out: 2:00

Call Attended By: Madan

Organization Details

Name: MPV of Valia College of Commerce

Address: Borivili (W)

Contact Person:

Name	Designation	Department	Tel. No.	Fax No.

Problem Reported (Details): Virus problem (trojan) PC-10

Problem Identified With Following Items:

MOTHERBOARD:	CPU:	RAM:	DVD RW
MONITOR	KEYBOARD:	MOUSE:	PRINTER
SPEAKERS	UPS	ROUTERS	
OTHERS			

Mode of Dealing

AMC: ☒	Call Basis	Warranty	E. Client
--	------------	----------	-----------

PC Make _____ Model: _____ Sr. No. _____ M/C: _____

Status: _____

Problem Solved: Yes / No / Partially

Action Taken: _____

Suggestions: _____

Sign of Support Engg.

SHELL COMPTECH PVT. LTD.

Sign. of Contact Person (Customer)



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CALL REPORT

Date: 13/11/2021

Call Logged on: _____

Date: _____

Time: _____

Call Logged By: _____

No. 980

Call Attended on: 13/11/2021

Date: _____

Time In: 11 AM Time Out: 3:00 PM

Call Attended By: Madhu

Organization Details

Name :	<u>MPV of Valia collage of commerce</u>
Address :	<u>Borivali (W)</u>

Contact Person :

Name	Designation	Department	Tel. No.	Fax No.
<u>Mr. milind</u>				

Problem Reported (Details) : Computers No Display

Problem Identified With Following Items :

MOTHERBOARD :	CPU :	RAM : ☒	DVD RW
MONITOR	KEYBOARD :	MOUSE :	PRINTER
SPEAKERS	UPS	ROUTERS	
OTHERS			

Mode of Dealing

AMC : ☒	Call Basis	Warranty	E. Client
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PC Make _____ Model : _____ Sr. No. _____ M/C : _____

Status : ☒

Problem Solved : Yes / No / Partially

Ram problem

Action Taken : _____

Suggestions : _____

Sign of Support Engg.

SHELL COMPTech PVT. LTD.

Sign. of Contact Person (Customer)



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CALL REPORT

No. DCC54

Date 5/12/2020

Call Log No. : _____

Date : _____

Time : _____

Call Log By : milind sir

Call Attended on : 5/12/2020

Date : _____

Time In : _____ Time Out : _____

Call Attended By : Shailendra

Org. Details

Name M.D.V. P Valia College of Commerce

Address : _____

Contact Person : _____

Designation	Department	Tel. No.	Fax No.

Problem Reported (Details) : Preventive Test & All PC Check

Problem Reported With Following Items :

MO	CPU :	RAM :	DVD RW
MON	KEYBOARD :	MOUSE :	PRINTER
SPE	UPS	ROUTERS	
OTH			

Mode of Billing

AMC	☒ Call Basis	Warranty	E. Client
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PC Model : _____ Model : _____ Sr. No. _____ M/C : _____

Status : Working ALL PC

Problem Reported : Yes / No / Partially

Action : We test ALL PC for preventive test

Suggestion : _____

Shailendra

Support Engg.

SHELL COMPTech PVT. LTD.

Shailendra

Sign. of Contact Person (Customer)



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CALL REPORT

No. Oct 95

Date : 28/10/2020

Call Logged on : _____

Date : _____

Time : _____

Call Logged By : milind sir

Call Attended on : 28/10/2020

Date : _____

Time In : _____ Time Out : _____

Call Attended By : Shalindra

Organization Details

Name : M.P.V + Valia Collage of Commerce

Address : Borivali (W)

Contact Person :

Name	Designation	Department	Tel. No.	Fax No.
<u>milind sir</u>				

Problem Reported (Details) : 4 PC hanging problems and 1 printer problem

Problem Identified With Following Items :

MOTHERBOARD :	CPU :	RAM :	DVD RW
MONITOR	KEYBOARD :	MOUSE :	PRINTER ✓ <u>USB cable</u>
SPEAKERS	UPS	ROUTERS	
OTHERS	<u>windows update</u>		

Mode of Dealing

AMC : ✓	Call Basis	Warranty	E. Client
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PC Make _____ Model : _____ Sr. No. _____ M/C : _____

Status : Now working

Problem Solved : Yes / No / Partially ✓

Action Taken : printer USB cable problem Replaced it windows update problem

Suggestions : _____

Shalindra

Sign of Support Engg.

SHELL COMPTech PVT. LTD.

Shalindra

Sign. of Contact Person (Customer)



SHELL COMPTech PVT. LTD.

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CALL REPORT

Date : 04/3/2020

Call Logged on : _____

Date : _____

Time : _____

Call Logged By : _____

No. 711

Call Attended on : 4/3/2020

Date : _____

Time In : 10.00 Time Out : 12.00

Call Attended By : prashant

Organization Details

Name : MKV J Valia collage of Commerce
Address : Borivali (W)

Contact Person :

Name	Designation	Department	Tel. No.	Fax No.
<u>Mr. Milind sir</u>	<u>IT Dept</u>			

Problem Reported (Details) :

Antivirus Installed & All PC servicing done

Problem Identified With Following Items :

MOTHERBOARD :	CPU :	RAM :	DVD RW
MONITOR	KEYBOARD :	MOUSE :	PRINTER
SPEAKERS	UPS	ROUTERS	
OTHERS <u>✓</u>			

Mode of Dealing

AMC : <u>✓</u>	Call Basis	Warranty	E. Client
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PC Make _____ Model : _____ Sr. No. _____ M/C : _____

Status : ✓

Problem Solved : Yes / No / Partially

Action Taken : All PC servicing done.

Suggestions : _____

Sign of Support Engg.

Sign of Contact Person (Customer)



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CALL REPORT

No. Jan 132

Date: 20/11/2020

Call Log: _____

Date: _____

Time: _____

Call L. By: Milind sir

Call Attended on: 20/11/2020

Date: _____

Time In: _____ Time Out: _____

Call Attended By: Shalendra

Organ: _____

Name: M.P.V & Valia Collage of Commerce

Address: Borivali (W)

Contact: _____

Designation	Department	Tel. No.	Fax No.
<u>Milind sir</u>			

Problem: (Details): PC NO Display 4PC

Problem: With Following Items:

MOTHER BOARD:	CPU:	RAM: ☒	DVD RW
KEYBOARD:	MOUSE:		PRINTER
UPS	ROUTERS		

Product: ✓

Call Basis	Warranty	E. Client
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Model: _____ Sr. No. _____ M/C: _____

Status: _____

Yes / No / Partially

Remarks: Clean Ram & Mother board Tested OK

Signature: _____

Shalendra

gg.

VT. LTD.

Shalendra
Sign. of Contact Person (Customer)



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CALL REPORT

Date : 30/12/2019

Call Logged on : _____

Date : _____

Time : _____

Call Logged By : _____

No. 420

Call Attended on : 30/12/2019

Date : _____

Time In : 3:00 PM Time Out : 5:00 PM

Call Attended By : Deepak

Organization Details

Name :	<u>MPV - Valia Collage of Commerce</u>
Address :	<u>Borivali (West)</u>

Contact Person :

Name	Designation	Department	Tel. No.	Fax No.

Problem Reported (Details) : Two Computer No display issue.

1) Computer Ram checked - solved issue

2) Computer Temp file - deleted.

Problem Identified With Following Items :

MOTHERBOARD :	CPU :	RAM :	DVD RW
MONITOR	KEYBOARD :	MOUSE :	PRINTER
SPEAKERS	UPS	ROUTERS	
OTHERS			

Mode of Dealing

AMC :	Call Basis	Warranty	E. Client
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PC Make _____ Model : _____ Sr. No. _____ M/C : _____

Status :

Problem Solved : Yes / No / Partially

Action Taken : _____

Suggestions : _____

Deepak

Sign of Support Engg.

Sameer

Sign. of Contact Person (Customer)



SHELL COMPTech PVT. LTD.

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CALL REPORT

Date : 20/12/2019

No. 415

Call Logged on : _____

Call Attended on : 20/12/2019

Date : _____

Date : _____

Time : _____

Time In : 11 AM Time Out : 3.00

Call Attended By : _____

Organization Details

Name :	<u>MPV & Valia & Collage of Commerce</u>
Address :	<u>Borivali (W)</u>

Contact Person :

Name	Designation	Department	Tel. No.	Fax No.
<u>Mr. Milind</u>				

Problem Reported (Details) : All PC servicing & check

Problem Identified With Following Items :

MOTHERBOARD :	CPU :	RAM :	DVD RW
MONITOR	KEYBOARD :	MOUSE :	PRINTER
SPEAKERS	UPS	ROUTERS	
OTHERS			

Mode of Dealing

AMC : ☒	Call Basis	Warranty	E. Client
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PC Make _____ Model : _____ Sr. No. _____ M/C : _____

Status : _____

Problem Solved : Yes / No / Partially

All PC done - (servicing)

Action Taken : _____

Suggestions : _____

[Signature]
Sign of Support Engg.

[Signature]
Sign. of Contact Person (Customer)

INSTALLATION / SERVICE CALL REPORT

Date: 12/2/2016

No.: 1304

Client's Name: Valig College

Contact Person: Milind

Address: M.K. High School
Factory Lane Borivali
Mumbai - 40

Tel/Cell:

TYPE OF CALL

Installation

Services

BDC

Model No:

Model Name:

Configuration: Desktop machine

Problem Reported / Work to be done -

Description of Work done -

clean computer system
and monitor
Keyboard.

Problem Found -

Virus Infected

STATUS

Completed

Pending

Observation

Time in: 12:55 Time Out: 4:45

Customer Remarks:

Customer Name: Valig College

Customer Signature: [Signature]

Engineer Remark / Suggestion -

Install BitDefender
all system.

Charges Rs.: [Box]

Engineer Name: Suresh Singh

Signature: [Signature] Date: 12/2/2016

INSTALLATION / SERVICE CALL REPORT

Date: 16/2/2016

No.: 1305

Client's Name: Valis College

Contact Person: Mr. Milind

Address: M.K. High School
Factory Lane Borivali (W)
Mumbai - 92

Tel/Cell.:

TYPE OF CALL

Installation

Services

BDC

Model No:

Model Name: Desktop machine

Configuration:

Problem Reported / Work to be done -

Description of Work done -

Installed the new
SMPS in Desktop machine

Problem Found -

NEW SMPS (Power supply)
Installation.

Display is OK working.

STATUS

Completed

Pending

Observation

Time in: 11:30 Time Out: 4:55

Customer Remarks:

Customer Name: Valis College

Customer Signature: [Signature]

Engineer Remark / Suggestion -

Charges Rs.: [Box]

Engineer Name: [Signature]

Signature: [Signature] Date: 16/2/2016

INSTALLATION / SERVICE CALL REPORT

Date: 18/03/2018

No.: 1306

Client's Name: Valia College Contact Person: Milind Address: M.K High school Borivali W Mumbai 92 Tel/Cell.:		TYPE OF CALL		
		Installation	Services	BDC
Problem Reported / Work to be done - Data and time issue		Description of Work done - CMOS Battery Charge, 12 desktop machine. Checking Internet connection all PC for HEC Online Bt Exam.		
Problem Found -		Engineer Remark / Suggestion -		
STATUS Completed Pending Observation		Charges Rs.:		
Time in: 12-15 Time Out: 4-00 Customer Remarks:		Engineer Name: Sanjay Kumar		
Customer Name: Valia College Customer Signature:		Signature: Sanjay Kumar Date: 18/03/2018		

INSTALLATION / SERVICE CALL REPORT

Date: 23/03/2016

No.: 1307

Client's Name: Valia College Contact Person: Mihir Address: M.K. High School Forestry Lane Borival West Mumbai - 92 Tel/Cell.:		TYPE OF CALL		
		Installation	Services	BDC
Problem Reported / Work to be done -		Description of Work done - HSC One Line IT Exam.		
Problem Found -		Engineer Remark / Suggestion -		
STATUS		Charges Rs.:		
Completed	Pending	Observation		
Time in: 11:00 Time Out: 5:00		Engineer Name: Sujeet Singh		
Customer Remarks:		Signature: Singh Date: 23/03/16		
Customer Name: Valia College		Customer Signature:		

INSTALLATION / SERVICE CALL REPORT

Date: 16/05/2016

No.: 1308

		TYPE OF CALL		
		Installation	Services	BDC
Client's Name: Valia College		Model No:		
Contact Person: Milind		Model Name: Desktop Machine		
Address: M.K. High School		Configuration:		
Sector 7, Law				
Borivali (W) Mumbai				
Tel/Cell:				
Problem Reported / Work to be done -		Description of Work done -		
Motherboard Problem -		All PC Servicing &		
2 PC S.M.R.S Problem -		Check All Part		
		Keyboard & mouse.		
Problem Found -				
STATUS		Engineer Remark / Suggestion -		
Completed	Pending			
Observation				
Time in: 11:15 Time Out: 3:20				
Customer Remarks:				
.....				
Customer Name: Valia College		Charges Rs.:		
.....		Engineer Name:		
Customer Signature:		Signature: Date: 16/5/2016		

INSTALLATION / SERVICE CALL REPORT

Date: 18/08/2016

No.: 1309

		TYPE OF CALL		
		Installation	Services	BDC
Client's Name: <u>Valia college</u>		Model No: _____		
Contact Person: <u>milind</u>		Model Name: <u>Desktop machine</u>		
Address: <u>m.k high school</u> <u>factory lane Borivali</u> <u>Mumbai - 42</u>		Configuration: _____		
Tel/Cell: _____		_____		
Problem Reported / Work to be done - <u>Mother Board Issue</u> <u>RAM Problem</u> <u>smpls Issue</u>		Description of Work done - <u>All Pc Servicing</u> <u>Replace smpls and</u> <u>Ram</u>		
Problem Found -				
STATUS				
Completed	Pending	Observation		
Time In: <u>11:20</u> Time Out: <u>4:15</u>				
Customer Remarks: _____				
Customer Name: <u>Valia College</u>		Charges Rs.: 		
Customer Signature: <u>[Signature]</u>		Engineer Name: <u>Suyodh Singh</u>		
		Signature: <u>[Signature]</u> Date: <u>18/8/16</u>		

INSTALLATION / SERVICE CALL REPORT

Date: 19/12/2016

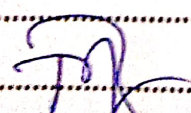
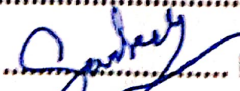
No.: 1310

		TYPE OF CALL		
		Installation	Services	BDC
Client's Name: <u>Valia college</u>		Model No:		
Contact Person: <u>ms hind sir</u>		Model Name: <u>Desktop</u>		
Address:		Configuration: <u>Machine</u>		
Tel/Cell:				
Problem Reported / Work to be done -		Description of Work done -		
Problem Found - <u>Computers No Display</u>		<u>P.C Servicing</u> <u>& check All. per</u> <u>Key board.</u>		
STATUS		Engineer Remark / Suggestion -		
Completed	Pending	Observation		
Time in: <u>10:00</u> Time Out: <u>3:00</u>				
Customer Remarks:				
Customer Name: <u>Valia college</u>			Charges Rs.: 	
Customer Signature: <u>[Signature]</u>			Engineer Name: <u>Indu Shiv Rishu</u>	
			Signature: <u>[Signature]</u> Date: <u>19/12/2016</u>	

INSTALLATION / SERVICE CALL REPORT

Date: 16/2/2017

No.: 1311

		TYPE OF CALL		
		Installation	Services	BDC
Client's Name: Vairu college		Model No:		
Contact Person: milind sir		Model Name: poskip machine		
Address: m k high school / Factory Law Boriwadi Mumbai - 92		Configuration:		
Tel/Cell:				
Problem Reported / Work to be done -		Description of Work done -		
Problem Found -		All PC Chechity Intune Connection check Lab Setup for nsc online Exam IT		
STATUS				
Completed	Pending	Observation	Engineer Remark / Suggestion -	
Time in: 11:00 Time Out: 4:00				
Customer Remarks:				
Customer Name: Vairu college			Charges Rs.:	
Customer Signature: 			Engineer Name: Sandesh Yawar	
			Signature:  Date: 16/2/2017	

INSTALLATION / SERVICE CALL REPORT

Date: 20/3/2017

No.: 1312

TYPE OF CALL	
Installation	Services
Model No:	BDC
Model Name: Desktop	
Configuration:	
.....	
.....	
.....	
Description of Work done -	
Visit for online	
I.T. Exam 2017	
HSC	
Client's Name: Vshul college	
Contact Person: Mihnd sir	
Address: Dr. K. S. High School	
.....	
.....	
Tel/Cell:	
Problem Reported / Work to be done -	
Problem Found -	
STATUS	
Completed	Pending
Time In: 11:00	Time Out: 6:00
Customer Remarks:	
.....	
.....	
Customer Name:	
.....	
Customer Signature: J. J.	
Engineer Remark / Suggestion -	
.....	
.....	
.....	
Charges Rs.:	
Engineer Name: Suresh Singh	
Signature: Suresh Singh	Date: 20/3/2017

INSTALLATION / SERVICE CALL REPORT

Date: 19/07/2017

No.: 1313

Client's Name: Valia College

Contact Person: Milind

 Address: M.K. High School
 Factory Lane Borivali
 Mumbai 92

Tel/Cell.:

TYPE OF CALL

Installation

Services

BDC

Model No:

Model Name: Desktop

Configuration:

Problem Reported / Work to be done -

 SMP5 Problems
 Three machines

Description of Work done -

 Installed the new
 SMP5 in desktop machine
 All machines OK

Problem Found -

STATUS

Completed

Pending

Observation

Time in: 11:35 Time Out: 3:20

Customer Remarks:

Customer Name: Valia College

Customer Signature:

Engineer Remark / Suggestion -

Charges Rs.:

Engineer Name:

Signature: Date: 19/7/2017

INSTALLATION / SERVICE CALL REPORT

Date: 24/10/2017

No.: 1314

		TYPE OF CALL		
		Installation	Services	BDC
Client's Name: Vajra College		Model No:		
Contact Person: Milind		Model Name: Desktop machine		
Address: M.K. High School Dhuley Lane Borivali W Mumbai 40		Configuration:		
Tel/Cell:				
Problem Reported / Work to be done -		Description of Work done -		
		All PC Servicing & Cleaning.		
Problem Found -				
STATUS		Engineer Remark / Suggestion -		
Completed	Pending	Observation		
Time in: 10:35 Time Out: 2:50				
Customer Remarks:				
.....				
Customer Name: Vajra College		Charges Rs.:		
Customer Signature:		Engineer Name:		
		Signature: Date: 24/10/2017		

INSTALLATION / SERVICE CALL REPORT

Date: 06/02/2018

No.: 1361

		TYPE OF CALL		
		Installation	Services	BDC
Client's Name: Valia College Contact Person: Milind Address: New High School Factory Lane Borivali(W) Tel/Cell.: 9664005085		Model No: Model Name: Configuration: Desk top machine		
Problem Reported / Work to be done - Tally, etc software Installation		Description of Work done - Install Tally ERPg OF 4 PC & Installed checked all PCs are Installed. OS Not So Install Software it.		
Problem Found - Tally ERPg are not Install up system		Engineer Remark / Suggestion - Installed is Done of Tally Software System		
STATUS				
Completed	Pending	Observation		
Time in: 1:00 Time Out: 3:45 Customer Remarks: Customer Name: Customer Signature: M. V. R.		Charges Rs.: Engineer Name: Kiran Solanki Signature: Kiran Solanki Date: 06/2/2018		

INSTALLATION / SERVICE CALL REPORT

Date: 10/02/2018

No.: 1362

		TYPE OF CALL		
		✓ Installation	Services	BDC
Client's Name: <u>Valia College</u> Contact Person: <u>Milind</u> Address: <u>New High School</u> <u>Factory Lane</u> <u>Borivali (W)</u> Tel/Cell.:		Model No: <u>MAC-74N43SD36568</u> Model Name: <u>Desktop</u> Configuration: <u>SMP Installation</u>		
Problem Reported / Work to be done - <u>SMP Installation</u>		Description of Work done - <u>Installed the New SMPS</u> <u>In Desktop machine</u> <u>Display is ok working</u>		
Problem Found - <u>New SMPS (Power supply)</u> <u>Installation</u>				
STATUS				
Completed		Pending		Observation
Time in: <u>12.30 Pm</u> Time Out: <u>1.00 Pm</u> Customer Remarks: Customer Name: <u>Valia College</u> <u>Desktop (PC) Lab</u> Customer Signature: <u>[Signature]</u>		Engineer Remark / Suggestion - Charges Rs.: Engineer Name: <u>Sujeet Singh</u> Signature: <u>[Signature]</u> Date: <u>10/02/2018</u>		

INSTALLATION / SERVICE CALL REPORT

Date: 19/02/2018

No.: 1363

		TYPE OF CALL		
		Installation	Services	BDC
Client's Name: Valia College		Model No:		
Contact Person: Mihind		Model Name: Desktop		
Address: New High School Factory Lane Borivali (W)		Configuration:		
Tel/Cell:				
Problem Reported / Work to be done - S. F. W. I. S. W.		Description of Work done - Installed the Microsoft .NET 4.0 WinZip & WinRAR on 12 Desktop Machine.		
Problem Found - Microsoft .NET 4.0 WinZip & WinRAR Required.				
STATUS				
Completed	Pending	Observation		
Time In: 11:00		Time Out: 2:45		
Customer Remarks:				
.....				
.....				
Customer Name: Valia College				
.....				
.....				
		Engineer Remark / Suggestion -		
				
				
		Charges Rs.: []		
		Engineer Name: Suresh Singh		
				

INSTALLATION / SERVICE CALL REPORT

Date: 22/2/2018

No.: 1364

		TYPE OF CALL		
		Installation	Services	BDC
Client's Name: Valia College Contact Person: Kirti Parmar Address: 18 NEW High School Factory Lane Borivali (W) Tel/Cell.:		Model No: IC mediation Model Name: Configuration: Intel I1800/ 3060, Ram 2GB, w/o flash, mini ITX casing with Adapter		
Problem Reported / Work to be done - Medico station booting Issue.		Description of Work done - This mS DHCP server stop and start working. OK 1 Thin client Power cable issue Power cable change working. OK		
Problem Found - Thin mS DSCP fall.				
STATUS				
Completed	Pending	Observation		
Time in: 1:15 PM Time Out: 8:15 PM Customer Remarks: Customer Name: Valia College Customer Signature: Kirti		Engineer Remark / Suggestion - Charges Rs.: Engineer Name: Sanjay Kulkarni Signature: <i>[Signature]</i> Date: 22/2/2018		

INSTALLATION / SERVICE CALL REPORT

Date: 22/12/2018

No.: 1365

		TYPE OF CALL		
		Installation	Services	BDC
Client's Name: <u>Parth</u> <u>Valia college</u> Contact Person: <u>Parth</u> Address: <u>M.K. High School</u> <u>Factory Lane</u> <u>Borivali</u> Tel/Cell.:		Model No: <u>TC Mediastation</u> Model Name: Configuration: <u>Intel i1800/3050</u> <u>RAM 2GB w/flash</u> <u>mini ITX casing with adapter</u>		
Problem Reported / Work to be done -		Description of Work done - <u>Installed the 30</u> <u>HDD 500GB & 2S</u> <u>RAM 4GB with</u> <u>WIN 10 32 OS</u>		
Problem Found -				
STATUS		Engineer Remark / Suggestion -		
Completed	Pending			
Time in: <u>1:30</u> Time Out: <u>5:30</u> Customer Remarks: Customer Name: Customer Signature: <u>PM</u>		<u>5 RAM Installation</u> <u>Pending</u> Charges Rs.: Engineer Name: <u>Sujeet Singh</u> Signature: <u>Smgh</u> Date: <u>22/12/2018</u>		

INSTALLATION / SERVICE CALL REPORT

No.: 1367

Date: 14/3/18

		TYPE OF CALL		
		Installation	Services	BDC
Client's Name: Vaiba college		Model No:		
Contact Person: Mikind		Model Name: Desktop		
Address: M.V. High School		Configuration:		
Building Factory Lane		Customized Config		
Borivali west				
Tel/Cell:				
Problem Reported / Work to be done -		Description of Work done -		
Problem Found -		Translated the		
Desktop Machine		Andivirus on 38		
		Desktop machin &		
		Delete Temp link		
STATUS		Engineer Remark / Suggestion -		
Completed	Pending	Observation		
Time In: 1:30 Time Out: 3:15		I Suggested to mr-mikind		
Customer Remarks:		for new purchase Antivirus		
.....		& Install it on Desktop machine		
Customer Name: Vaiba college		Charges Rs.:		
Customer Signature: [Signature]		Engineer Name: Suresh Singh		
		Signature: [Signature] Date: 14/3/18		

INSTALLATION / SERVICE CALL REPORT

Date: 22/05/2008

No.: 1368

			TYPE OF CALL		
			Installation	Services	BDC
Client's Name: Valia College			Model No:		
Contact Person: milind			Model Name: Desktop		
Address: M.K High School Factory Lane Borivali (W) Mumbai 90			Configuration:		
Problem Reported / Work to be done -			Description of Work done - All PC Servicing and Cleaning.		
Problem Found -			Engineer Remark / Suggestion -		
STATUS					
Completed	Pending	Observation			
Time In: 11:20 Time Out: 4:55					
Customer Remarks:					
Customer Name:			Charges Rs.:		
Customer Signature:			Engineer Name:		
			Signature: Date: 22/05/2008		

INSTALLATION / SERVICE CALL REPORT

Date: 30/8/2018

No.: 1369

		TYPE OF CALL		
		Installation	Services	BDC
Client's Name: Valia college		Model No: Model Name: Desktop Configuration:		
Contact Person: milind				
Address: M.K. High School Preetory Lane Barisal W. Mumbai - 92				
Tel/Cell:				
Problem Reported / Work to be done -				
Problem Found -		Description of Work done - Install the NEW snps in Desktop Machine, PC service.		
STATUS		Engineer Remark / Suggestion -		
Completed	Pending	Observation		
Time In: 11:35 Time Out: 3:40				
Customer Remarks:				
Customer Name:			Charges Rs.:	
Customer Signature:			Engineer Name: Santosh Kawade	
			Signature:	
			Date: 30/8/2018	

INSTALLATION / SERVICE CALL REPORT

Date: 27/12/2012

No: 1366

		TYPE OF CALL		
		Installation	Services	BDC
Client's Name: <u>Yash College</u> Contact Person: <u>V. Monikandan</u> Address: <u>MK High School</u> <u>East of Lokeshwari</u> <u>(W) Mumbai - 42</u> Tel/Cell:		Model No: <u>31211851170-4031211851174</u> Model Name: <u>TC-8FF 6050</u> Configuration: <u>15.4GB Laptop DDR3</u> <u>1TB HDD & Intel i4/W7</u> <u>EL with Adapter</u>		
Problem Reported / Work to be done -		Description of Work done - <u>TC-8FF 6050</u> <u>SR-31211851170-4031211851174</u> <u>Machine Attach & Install</u> <u>Software driver All Soft with</u> <u>Printer attached</u> <u>Now System is Running</u> <u>Properly.</u>		
Problem Found -		Engineer Remark / Suggestion - <u>System Working Properly</u>		
STATUS				
Completed	Pending	Observation		
Time in: <u>11-15</u> Time Out: <u>2-42</u> Customer Remarks: Customer Name:		Charges Rs.: Engineer Name: <u>Sandeep K. Kulkarni</u> Signature: <u>[Signature]</u> Date: <u>27/12/2012</u>		
Customer Signature: <u>[Signature]</u>				